



April 8, 2020

Dear valued customer:

As you have likely heard, the governor of South Dakota has issued a limited Stay at Home order for certain counties related to the COVID-19 pandemic. The order will be in effect until April 27, 2020. Consistent with guidance from the United States Department of Homeland Security, the order exempts certain essential infrastructure and services, including agriculture and food. After a full review of the order, CHS has determined that its operations fit within this exemption and we will continue to operate to provide essential products and services so cooperatives, retailers and farmers can plant and grow crops, raise livestock and bring the food they produce to market.

CHS employees across South Dakota will continue to observe company guidance working from home or operating CHS facilities as they have been since March 17. Revised procedures introduced last week remain in place across our footprint to protect the health and safety of employees, customers, suppliers and the communities we serve. Those procedures include:

- Remote work, social distancing and following CDC guidance to protect the health, safety and wellbeing of employees, customers, suppliers, and communities
- No nonessential visitors to CHS locations and additional on-site health, safety and cleaning procedures
- Use of voice, video and other technologies to serve customers and conduct business, including online meetings or phone coordination of farm services
- Continued observation of all safety guidelines, including use of personal protective equipment
- Leveraging our flexible supply chain and asset base if it becomes necessary to deliver to or from alternate locations
- Continuity plans to flex employees between locations or business units as needed to better serve customers

At CHS, the health, safety and well-being of our employees, customers, suppliers and communities are our highest priority. We remain committed to our purpose of creating connections to empower agriculture by supplying essential products and services for our customers and owners.

Sincerely,

Rick Dusek
Executive Vice President
Country Operations

Gary Halvorson
Senior Vice President
Agronomy

John Griffith
Senior Vice President
Global Grain Marketing and CHS Hedging

Darin Hunhoff
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Energy, Processing and Food Ingredients